

Lost or Stolen Card?

If your card is lost or stolen, or if you feel your PIN has been compromised, please report it immediately:

For your Member Card® Debit Card

During regular office hours contact our office at 306-845-2105.

After hours contact Everlink at 1-888-277-1043.

For your Turtleford Credit Union CUETS Mastercard® contact CUETS at 1-800-561-7849.

Travelling? Let Us Know

Are you planning on travelling soon? Whether it's for a three day getaway to the mountains, or a month-long vacation to the south, let us know before you go. Advising us of your travel plans before leaving will ensure that you have uninterrupted access to your money while you are away.

Letting us know when and where you will be travelling aids in extra security for you and your money. All accounts are monitored for suspicious or unusual card activity. Without notifying us of your travels, transactions for high amounts, out of the country, or more frequently than usual can result in your card being blocked for security reasons. Contacting us will avoid any disruptions to your card use while you are away from your normal business area.

If you have a Member Card® Debit Card please contact our office at 306-845-2105.

If you have an Turtleford Credit Union CUETS Mastercard® please contact CUETS at 1-800-561-7849 prior to your departure.

Safe Travels!